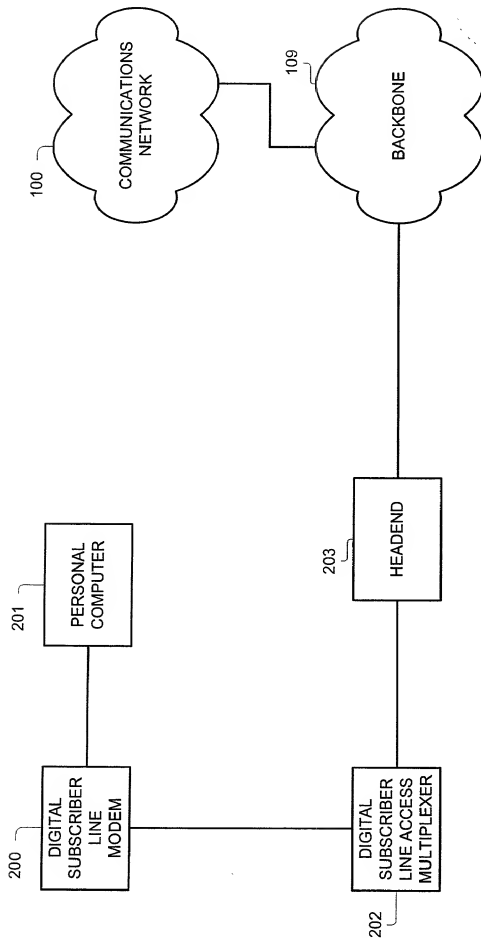


BACKGROUND ART

FIGURE 1

FIG. 13-89048260

FIGURE 2



BACKGROUND ART

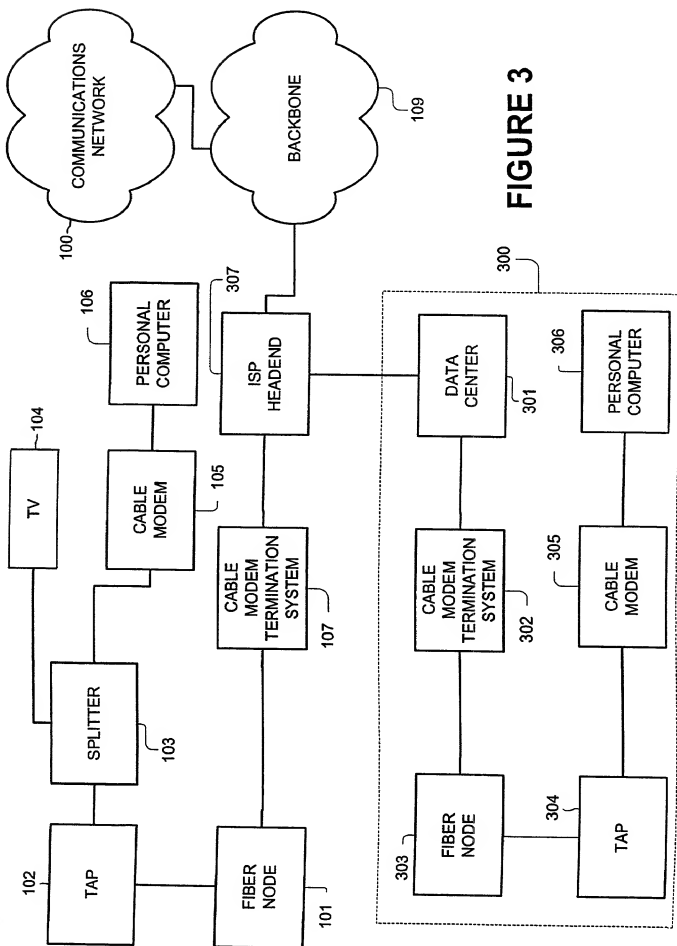


FIGURE 3

101190*89048760

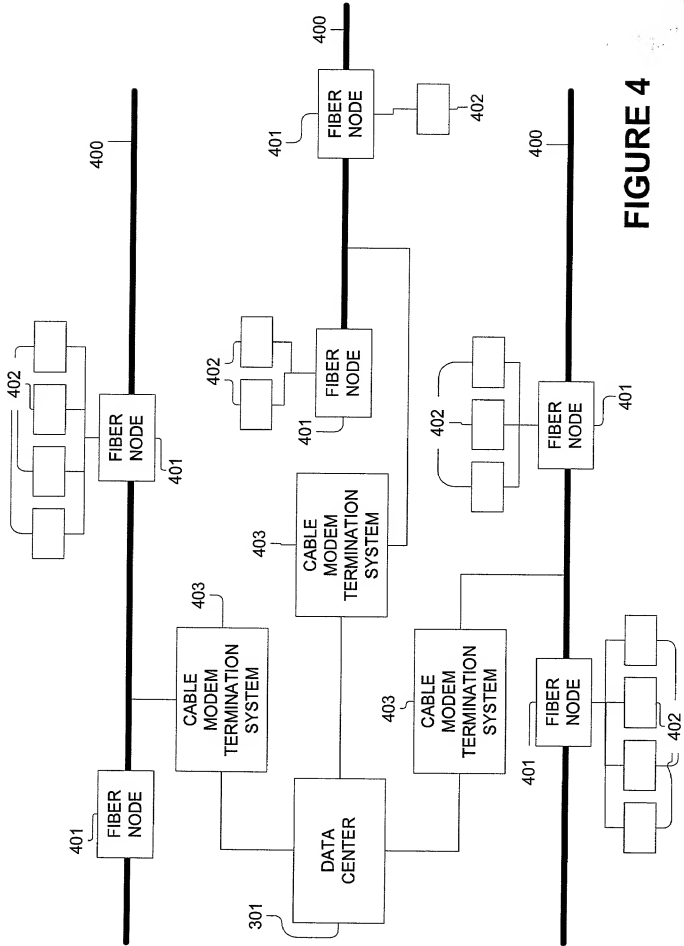


FIGURE 4

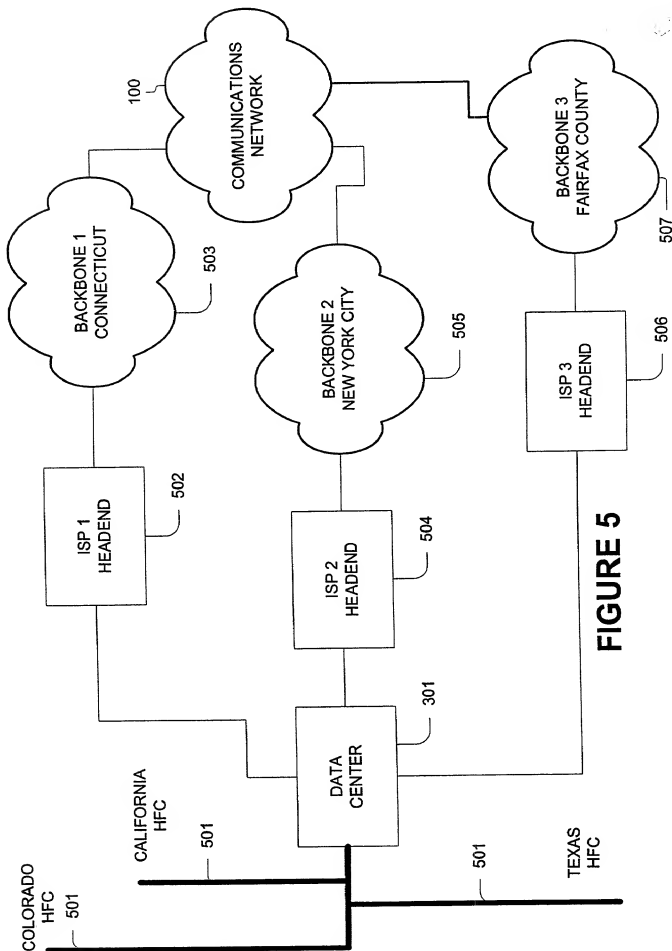


FIGURE 5

FILED 09/08/2009

101132*89048760

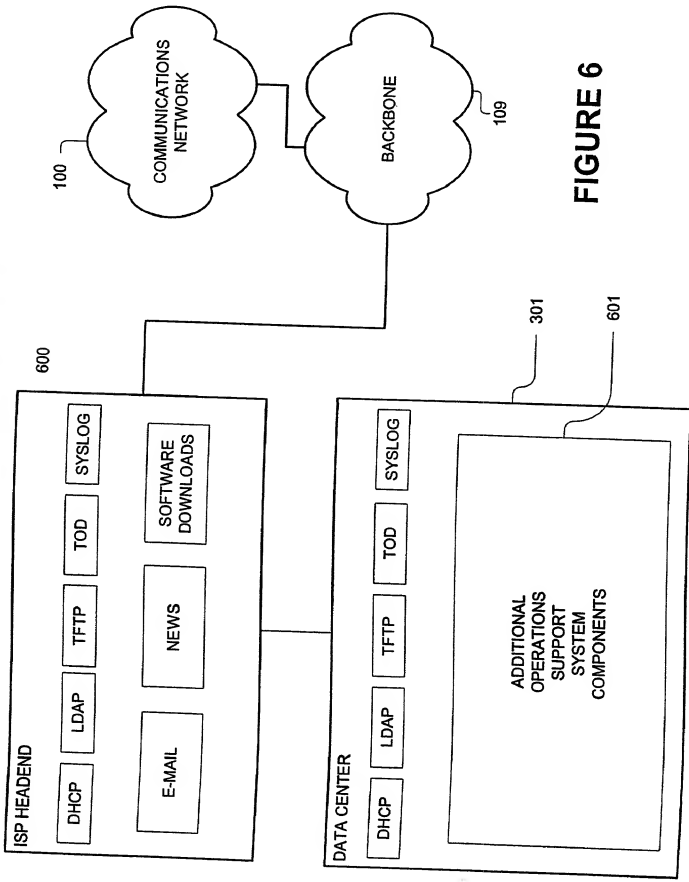
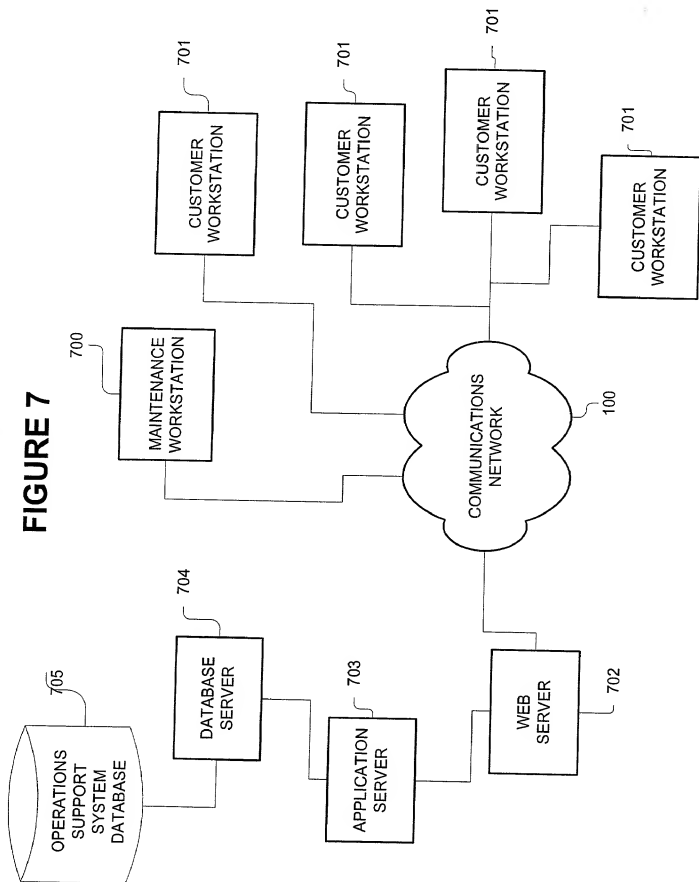


FIGURE 6

FIGURE 7



101190" 89048260

FIGURE 8

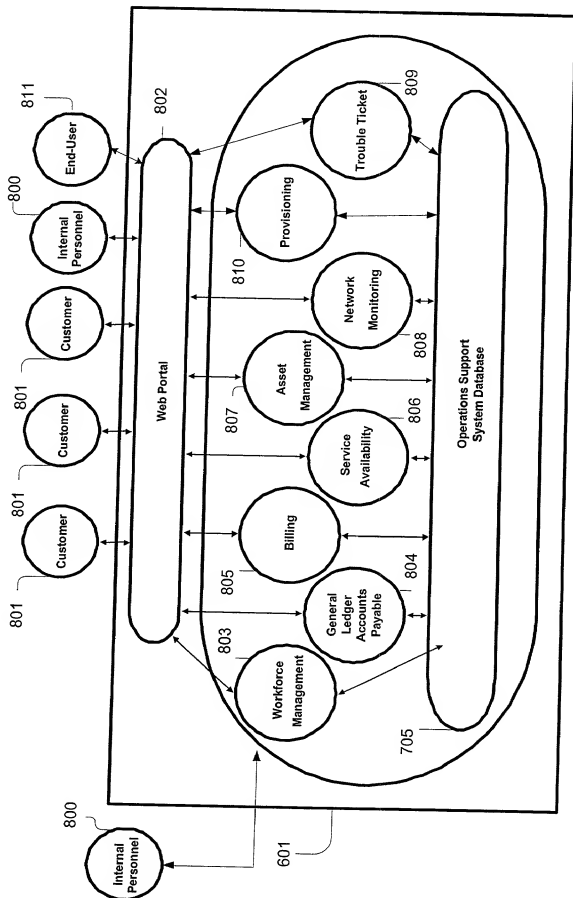


FIGURE 9

OPERATIONS SUPPORT SYSTEM
DATABASE

ISP 1

1	1	A	END USER BILLING INFORMATION
3	1	C	END USER BILLING INFORMATION
6	1	A	END USER BILLING INFORMATION

ISP 2

2	2	B	END USER BILLING INFORMATION
5	2	B	END USER BILLING INFORMATION
7	2	B	END USER BILLING INFORMATION
8	2	C	END USER BILLING INFORMATION

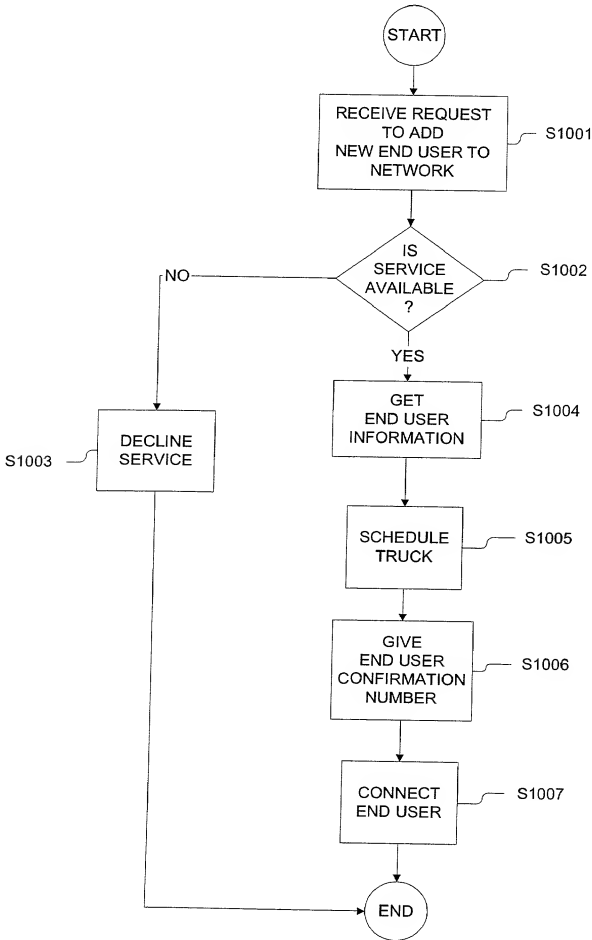
ISP 3

4	3	A	END USER BILLING INFORMATION
---	---	---	------------------------------------

901

END USER ID	CUSTOMER ID	CUSTOMER PLAN	END USER BILLING INFORMATION
1	1	A	END USER BILLING INFORMATION
2	2	B	END USER BILLING INFORMATION
3	1	C	END USER BILLING INFORMATION
4	3	A	END USER BILLING INFORMATION
5	2	B	END USER BILLING INFORMATION
6	1	A	END USER BILLING INFORMATION
7	2	B	END USER BILLING INFORMATION
8	2	C	END USER BILLING INFORMATION

FIGURE 10



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FIGURE 11

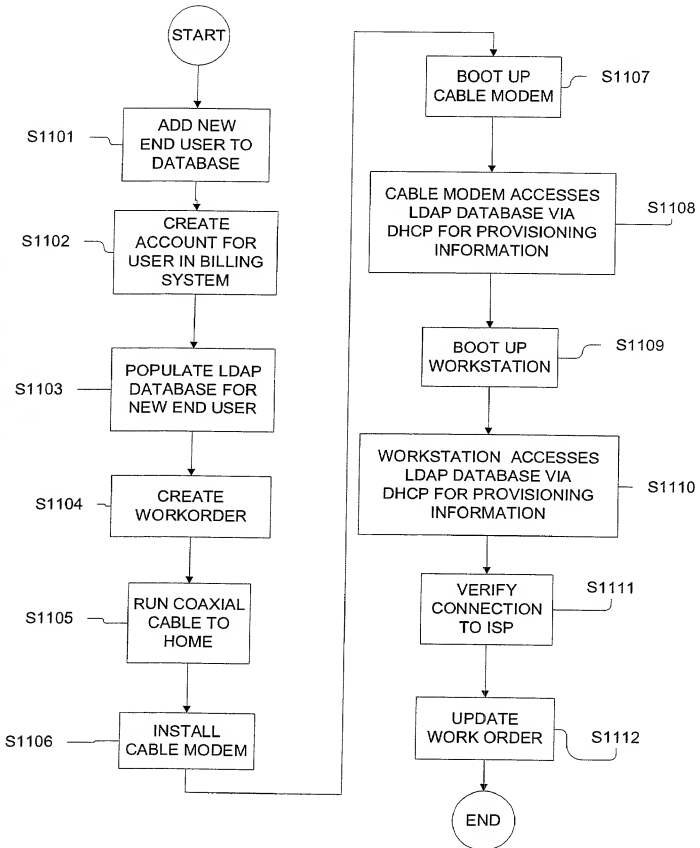
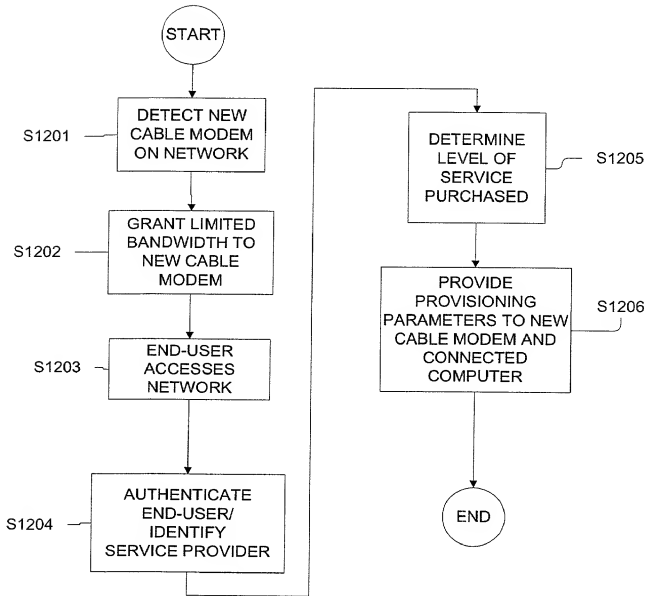
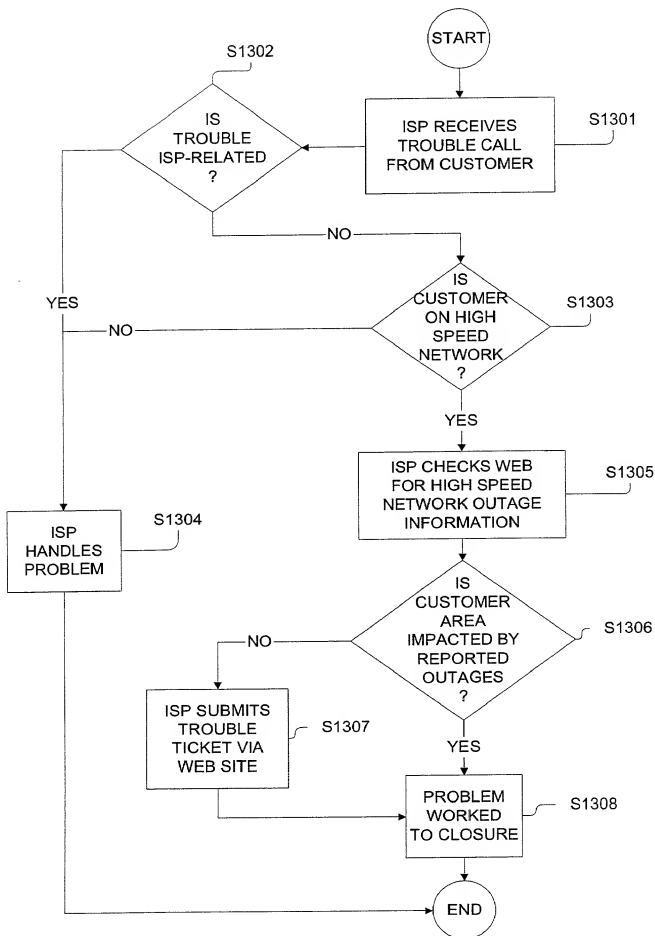


FIGURE 12



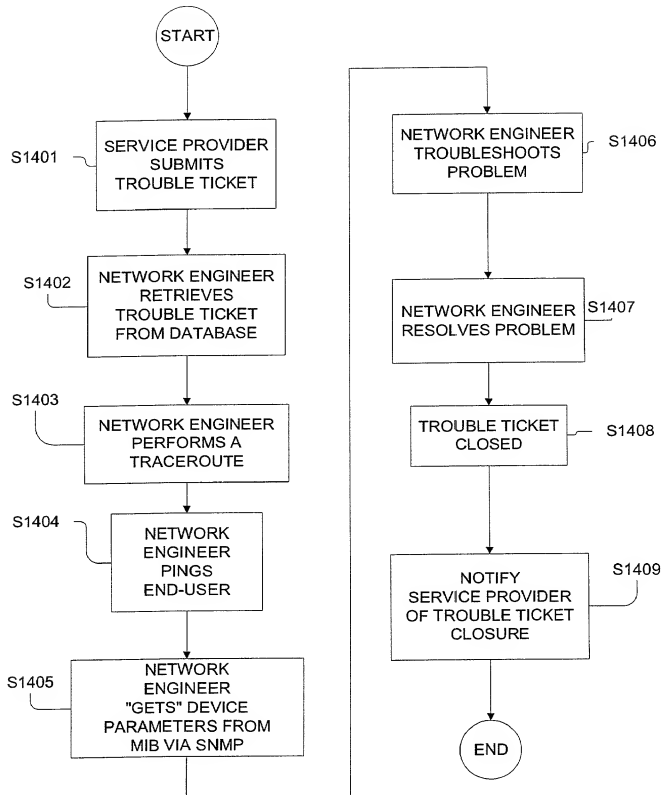
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FIGURE 13



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FIGURE 14



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FIGURE 15

